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## Ronald Batenburg

Dr. Ronald Batenburg obtained his master degree at Utrecht University and his PhD in 1991 at Groningen University. After his PhD, he worked at the Universities of Utrecht, Tilburg and Nijmegen as assistant and associate professor in organization and information science, strategic policy making, HRM. As of 2009, he is the programme coordinator of health labour and organization issues at the Netherlands Institute for health services research (NIVEL). His research interests and publications are in the field of health workforce planning, health care organizations and management, innovation and m-health.