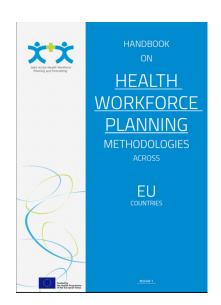


# Handbook on HWF Planning Methodologies

PAOLO MICHELUTTI WP5 Project Manager /

JA plenary Assembly Madrid, March 2015





#### **WP5** Exchange of good practices





#### FIRST MESSAGE

The Handbook has been conceived as complementary with the other JA deliverable, in particular with the Minimum Data Set (D051) and the User guidelines on qualitative methodologies (D061).



D051 D052 D061



## Aim of the Handbook on Planning Methodologies

"To support policy makers, public officials, experts and researchers in developing and improving the HWF planning system using a basic approach connected with quantitative forecasting"







#### **Handbook limitations**

#### From the Handbook's preface

There's more emphasis on **similitudes** than differences between the various systems. Indeed some topics, as not "commonly" encountered in the analyzed practices, were **not developed** in the Handbook:

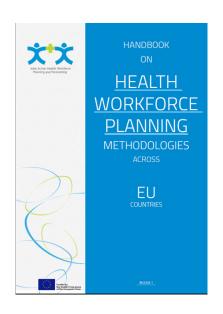
- future health workforce reengineering,
- the issue of skill mix and task shifting,
- more generally to the subject of setting and implementing policies regarding the future health workforce (with regard, of course, to the related decision making processes).





#### The Handbook's main contents





- 1 Descriptions of good practices **NOT** instructions;
- Suggestions and recommendations on key elements and on some critical points based on "minimum planning requirements" developed in several consolidated experiences NOT advanced planning practices developed in few systems;
- 3 Theoretical and practical insights but **NOT** forecasting mathematical tools ready to use.





#### The Handbook: a collective and huge work



September '13

Milano workshop

WP 5 approach to HWF planning and forecasting



Summer '13

Survey on planning systems of WP5 partners and Matrix Feasibility Studies
Selection of the 7 planning



Spring '14

Literature analysis and incountry visits

Identification of the 5 common key elements and 29 items



June '14
Lisbon workshop
Structure of the handbook



Winter '14-'15

Finalization – Validation – Approval

Experts finalization and validation – EB evaluation and approval



Fall '14

Experts contributions
Useful insights



Firenze and Torino workshop (2014)

Comparison of the seven planning systems

Findings and reccommendations



Summer '14
Surveys and check list

Description and analysis of the selcetd planning systems by the in-country experts





#### A basic approach to the HWF planning

#### To recognise the major imbalances of HWF:

- assessment of the current situation;
- identify imbalances;
- evaluation of supply and demand for healthcare.

#### To analyse these imbalances focusing on

- health production;
- inflow (training and immigration);
- outflow (retirement and emigration).



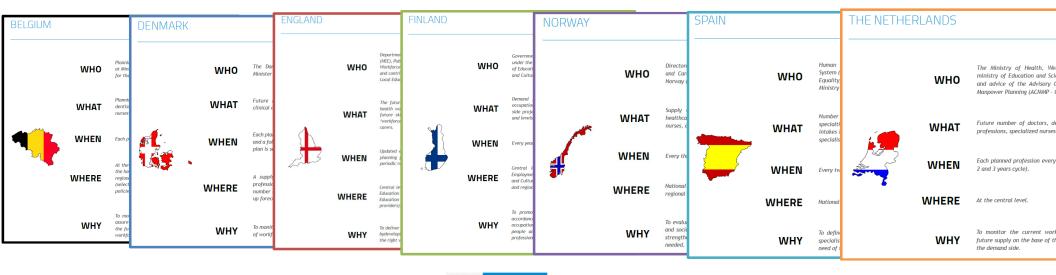




#### **Identification**

7 planning systems in 7 European
 Countries

Matrix Feasibility Study









#### **Identification**

• 5 key elements and 29 items

Literature
analysis and
in-country
visits









#### **Description and analysis**

<b>KEY ELEMENT</b>	ITEM	BE	DK	EN	FI	NO	SP	NL	
GOALS	Goals								
FORECASTING TOOL	Forecasting approach								
	Quantitative forecasting methodology								
	Use of qualitative forecasting methods								
	Scenario analysis								
	Projection period								
	Frequency of updating								
	Migration flows								C
	Segmentation of the future estimations								5
	Integration between / within professional groups								
	Feedback effects between demand and supply								
	Interaction with other goals of the NHS								
	Assessment of the outputs								
DATA SET	Data collection								
	Individual / aggregated data								
	Unique / multiple sources								
	Data updating								
	Original aims of data collection								
LINK TO POLICY ACTIONS	Planning measures and actions								
	Responsibilities of the planning measures								
	Monitoring and controlling								
ORGANISATION	Workflow								
	Decentralization of the planning responsibilities								
	Responsibilities in the decision making process								
	Stakeholder involvement								
	Stakeholders involved								
	Role of the Stakeholders								
	Role of communication in the planning system								
	Staff members								

PLANNING SYSTEM

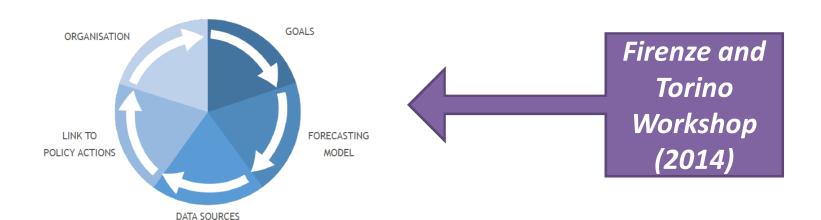
Surveys and indepth analysis with in-country-experts







#### **Comparison of the 7 planning systems**





FINDINGS FOR EACH OF THE 5 KEY ELEMENTS



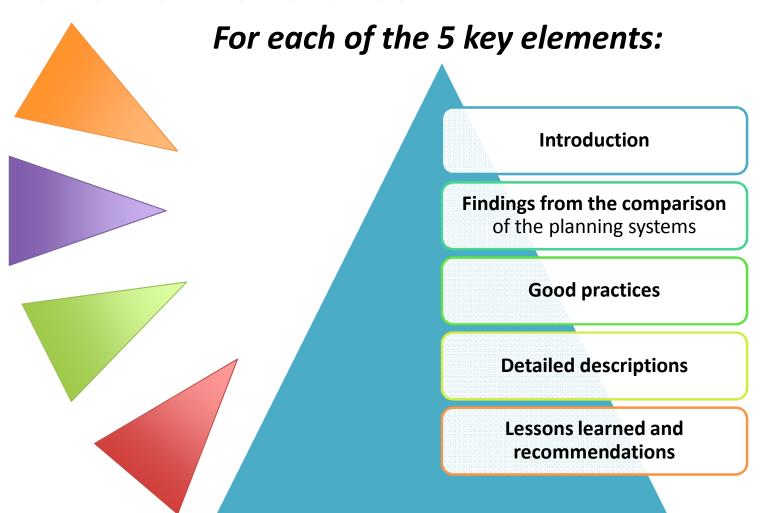
**GOOD PRACTICES ON THE 5 KEY ELEMENTS** 







#### **Content of the Handbook**









#### **Useful insights**

Quantitative and qualitative forecasting methods

Planning capacity evaluation

Setting targets of HWF Planning

Health workforce wages

Assessing the current situation

Dependency of foreign trained HWF











### **SECOND MESSAGE**

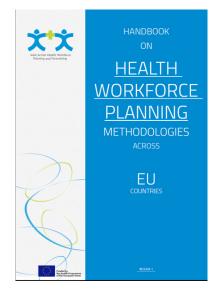
The Handbook adopts a comprehensive approach to the HWF planning but not covers all the practices and all the current available knowledge in EU countries on HWF planning.

Key elements are investigated from a practical and theoretical point of view.





#### The Handbook's potential users



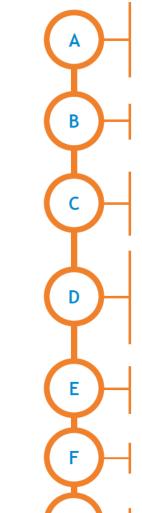
- Those who need guidelines and suggestions on how to implement a new planning system starting from scratch;
- Those who wants to know the essential theoretical elements for planning the HWF and deepen them through some practical applications;
- Those looking for suggestions and ideas to improve their own planning system taking a cue from solutions implemented in other EU Countries.





#### The 3 reading paths

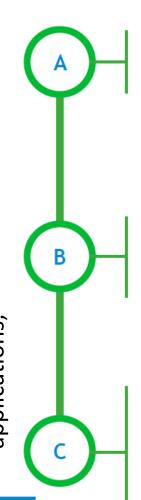
suggestions on how to implement a new planning system starting from scratch; Those who need guidelines and



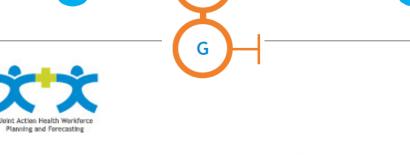
Those who wants to know the essentia theoretical

deepen them through some practical elements for planning the HWF and applications;

XX



taking a cue from solutions implemented Those looking for suggestions and ideas to improve their own planning system in other EU Countries.

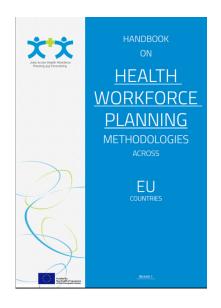






#### **How to use the Handbook**

#### **PDF** version



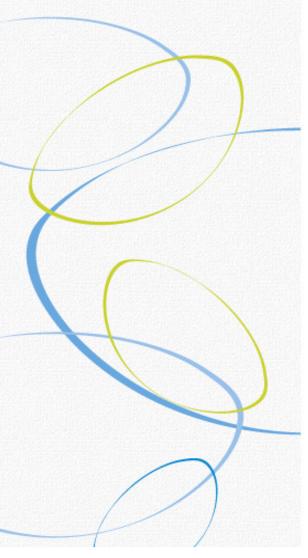












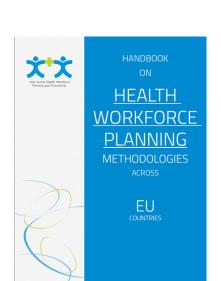
## **THIRD MESSAGE**

The Handbook is an handbook. Its efficacy is going to be tested.





#### **Future development of the Handbook**



- The Release 1 of the Handbook is going to be tested in Pilot Projects and Feasibility Studies.
- Results of Pilot Studies and Feasibility Studies will furnish precious contributions in order to improve and update the Release 1 of the Handbook.
- 3 An update version (Release 2) will be deliver after the experimentation exercises.







## **FOURTH MESSAGE**

Results of Pilot Studies and Feasibility Studies will be used to improve and update the Release 1 of the Handbook.





#### **Acknowledgements**

#### - CONTRIBUTORS AND ACKNOWLEDGEMENTS

The preparation of this document was led by Annalisa Malgieri (Italy) - Ministry of Health and Paolo Michelutti (Italy) - AGENAS - National Agency for Regional Healthcare.

In addition, we would like to highlight the contributions that have been invaluable in preparing the materials reflected in this document. Within this particular work we are grateful for being able to count on the knowledge and expertise of all partners participating on this specific document.

#### We thank first of all

- Michel van Hoegaerden, Programme Manager of the Joint Action European Health Workforce
  Planning and Forecasting (Belgium) Beigian Federal Public Service of Health, Food Chain
  Safety and Environment and Giovanni Leonardi (Italy) Ministry of Health, Former WP5
  team Leader for their strategic support and their contribution to the preparation of this
  Handbook;
- Ragnar Gullstrandt (Italy) AGENAS National Agency for Regional Healthcare, for the methodological contribution he has given to the deliverable and the analysis done;
- Pieter-Jan Miermans and Aureile Somer (Belgium) Public Service, Health, Food Chain Safety and Environment, Anders Astrup Haahr (Denmark) Sundhedsstyrelsen Danish Health and Medicine Authority, Rejio Ailasmaa (Finland) Ministry of Health, Otto Christian Re, Byyrind Saetorp and Randi Moen Forfang (Norway) Norwegian Directorate of Health, Pilar Carbajo and Carlos Moreno (Spain) Ministry of Health, Sebsa Martin (Spain) Bassue Government Department of Health, Gerlinde Holweg (The Netherlands) Ministry of Health, Victor Slenter (The Netherlands) Capaciteits Orgaan, Matt Edwards (United Kindgdom) Centre for Workforce Intelligence, Criss Scotter (United Kindgdom) Department of Health, for the information they have given us on their national planning system and the description of the good practices selected.
- Melanie Boeckmann (Germany) University of Bremen, Gilles Dussault (Portugal) University of Lisbon, Mario Amorim Lopes, Alvaro Santos Almeida, Bernardo Almada-Lobo (Portugal) ACSS, I.P. Central Administration of the Health System, Milena Santric Milleevic (Serbia) University of Belgrade, Victor Slenter (The Netherlands) Capaciteits Orgaan, Matt Edwards (United Kindgdom) Centre for Workforce Intelligence, who directly contributed to the preparation of this deliverable by producing the useful insights.

#### Furthermore our sincere gratitude goes to:

- Francesca Senese (Italy) Regional Agency for Health and Social Care, Emilia-Romagna Region and Matt Edwards and John Fellow (United Kindgdom) - Centre for Workforce Intelligence, for their dedication and diligence in reviewing this document, as well as to all the participant to our workshop in Turin, on September 2014:
  - Michel Van Hoegaerden, Lieve Jorens, Pieter-Jan Miermans, Veerle Vivet, Pascal Meeus (Belgium) - Public Service, Health, Food Chain Safety and Environment, Todorka Kostadinova (Bulgaria) - University of Varna, Anders Haahr (Denmark) - Sundhedsstyrelsen - Danish Health and Medicine Authority. Leon Van Berkel -

European Commission DG Heath and Consumers, Irene Glinos - EU Observatory, Rejio Ailasmaa (Finland) Ministry of Health, Johanna Lammintakanen and Ailsa Puustinen (Finland) - University of Eastern Finland, Melanie Boeckmann (Germany) University of Bremen, Eszter Kovacs and Edmond Girasek (Hungary) - Semmelweis University, Ana Paula Gouveia and Gustavo Ferreira (Portugal) - ACSS, I.P. - Central Administration of the Health System, Pilar Carbajo and Carlos Moreno (Spain) Ministry of Health, Sebas Martin (Spain) Basque Government - Department of Health and Gilles Dussault (Portugal) - University of Lisbon.

We likewise thank the following members of the WP3 evaluation committee who have formally evaluated the document: Alisa Puustinen and Johanna Lammintakanen (Finland) - University of Eastern Finland, under leadership of Ms. Marjukka Vallimies-Patomaki from the Finnish Ministry of Health and Andrew Xuereb from the Maltese Ministry of Health, as well as the Members of the first Expert Reference Group: Gaétan Lafortune - OECD Health Division, Pekka Tiainen (Finland) Ministry of Employment and the Economy, Eszter Kovács (Hunhary) Semmelweis University, CPME (Council on Podiatric Medical Education), EFN (European Federation of Nurses Association) and EPSA (European Pharmaceutical Students Association).

We would like to highlight Michel van Hoegaerden, Lieve Jorens, Tina Jacob, Maria D'Eugenio and Damien Rebella (Belgian Federal Public Service of Health, Food Chain Safety and Environment; coordinator of the Joint Action) for their leadership and support. Also the financial support from the European Commission is gratefully acknowledged and appreciated. In particular we would like to thank Caroline Hager, Balasz Lengyel, Leon Van Berkel from the European Commission DG Heath and Consumers, and Antoinette Maritat from the Consumers, Health and Food Executive Agency (CHAFEA).

Finally, we would like to extend our thanks to all partners engaged in the Joint Action.

#### Questions welcomed.



