



WALTER SERMEUS CATHOLIC UNIVERSITY LEUVEN, BELGIUM

Contact details / walter.sermeus@med.kuleuven.be Office : +32 16 373349 Walter SERMEUS is professor of healthcare management, School of Public Health, Catholic University Leuven, Belgium. He is Programme Director of the Master in Nursing & Midwifery and the Master in Health Care Policy & Management. He was coordinator of the EU-FP7 RN4CASTproject, Nurse Forecasting in Europe 2009-2011. He is current president of the Association of Common European Nursing Diagnoses, Interventions and Outcomes (ACENDIO), member of the European Academy of Nursing Science (EANS), member of the Strategic Advisory Committee of the European Health Management Association (EHMA). He is author of more than 100 scientific papers.

Presenting:

Introduction to the challenges for HWF employment

Summary:

The landmark publication "To Err is Human" of the Institute of Medicine in 1999 has put quality and patient safety on the agenda of healthcare management and policy. The author will focus on the performance of current healthcare systems and the cost of low quality of care. Based on examples from RN4CAST, he will show how investments in health workforce can improve the quality of care and decrease the failure costs in healthcare. Main challenges on employment, skills and health workers' perspectives will be formulated.